



OUR COMMITMENT TO YOU THROUGHOUT THE COVID-19 PANDEMIC

To Our Patients and Their Families,

At Allergy & Asthma Center, our number one priority has always been the health and safety of our patients. We know these are challenging times and we want to reassure you we are here for you when you need us the most. As a leading healthcare provider in our community, we are reaching out to all of our patients regarding the COVID-19 virus to let you know the steps we are taking to alleviate any potential concerns. We want to make your visit as safe and comfortable as possible by adhering to the following procedure:

PATIENTS WHO HAVE A COUGH AND/OR SUSPECT FEVER:

Please remain in vehicle and call the front desk at 254-751-1144. We will have a member of the medical staff triage your symptoms and take the most appropriate action to provide you care.

REGULAR PHYSICIAN APPOINTMENTS AND IMMUNOTHERAPY INJECTIONS:

If you would prefer to wait in your vehicle until your appointment time, please call the front desk to let us know you have arrived. You may remain in your vehicle and we will call you when your exam room is ready so that you may by-pass the lobby area. You may follow the same procedure for immunotherapy injections.

ADDITIONAL APPOINTMENT INFORMATION:

A member of our nursing staff will take your temperature upon arrival. If your temperature is elevated, you will not be permitted to enter the clinic. We will immediately notify the Charge Nurse who will contact you, discuss your condition and speak with a physician to determine the best course of action.

In an effort to avoid crowding in our waiting rooms, we ask that you limit guests to only those that are essential to your visit. Please also be mindful of our team and allow for social distancing as much as possible.

We have always and will continue to follow strict cleaning policies for the protection of both our staff and our patients. Each staff member maintains rigorous personal hygiene standards. We use hospital-grade disinfectants across the entire office. After each use, all exam rooms receive the highest level of medical sanitation available. These processes have always been of utmost importance in our office and will continue to be the standards we uphold for our community.

Please rest assured that we are following local and national updates daily, and will continue to maintain the highest level of safety and patient care that you have come to expect. If you have any questions regarding your future appointments, please don't hesitate to reach out to us at 254-751-1144.

Again, thank you for being a valued patient of ours. We appreciate your continued trust and confidence. Together we can overcome these challenging circumstances and continue your path to greater health! We look forward to taking care of you at your next scheduled appointment.

Thank you,

ALLERGY & ASTHMA CENTER

DR. NJ AMAR, DR. EPHRAIM THALLER, AND DR. NEIL AMAR